



EUROPEAN ANTI-FRAUD OFFICE

CALL FOR TENDERS

Contract for the acquisition of tracking devices

OLAF/D1/75/2016

FREQUENTY ASKED QUESTIONS

Last update: 12/08/16

Question 1

All the requirements seem very precise. We are not sure this is really necessary. Also, it seems that this demand is related to an already existing system. Your specifications and requirements are too precise.

As we are not willing to waste our time, we would like to know if you may already have a company that can reply to these special requirements or if you accept an offer with a system that can get close to these requirements. We would also like to know what will exactly be the use if this tracking system. This would help us to better understand your needs and maybe be able to offer you an alternative solutions that is not too expensive.

The specifications submitted within the perspective of the tender are very precise. The material shall indeed meet specific requirements in term of performance, autonomy, miniaturization, etc.) with a view to maximize the expected operational objectives within the context of the fight against fraud (e.g. fight against the smuggling and contraband).

In particular, the material will be made available to the EU law enforcement authorities with a view to track and trace notably high value

goods transported in the EU under suspensive customs/taxation procedure or to monitor the transport of goods in the EU where their release for free circulation in the EU is not authorized by the EU legislation.

The purpose of the tender aims to evaluate the different offers corresponding to the requirements. Consequently, if it is considered that the material available could meet the specifications, the interested companies are invited to submit their offer.

This prior step will allow OLAF to start to the evaluation and the selection processes in accordance with the tender specifications.

Question 2

Please confirm that a tracking device working only on GPRS, with all other required functionalities is acceptable?

A tracking device working only on GPRS multi-slot class 12 would not meet the tender specifications. The tracking device described in the tender specifications must have the flexibility to work with all the specifications described here after: Quad band GSM/GPRS/EDGE, Dual band UMTS/HSDPA, GPRS multi-slot class 12, Edge multi-slot class 12, WCDMA 3GPP release 5

Question 3

Please clarify how many years of maintenance and updating services are required?

The update and the maintenance of the devices raised under the section 2.3. of the tender specifications will be supplied for a period of two years from the date of the delivery of the devices